



Policies of The Pediatric Place

APPOINTMENT POLICY

Visits are by appointment only. We do not offer walk ins. If you do walk in, you will be offered the next available appointment and will be subject to a wait, if any appointments are available.

WELL VISIT APPOINTMENTS AND VACCINATIONS

We strive to give the best possible care that we can. To do this, we require regular well visits. These appointments allow us to monitor your child's growth and development and address concerns that are beyond normal sick visits. We also require patients to be vaccinated according to the CDC's schedule. Patients who choose not to participate in these requirements will be discharged from our clinic.

NEWBORNS

Parents are allowed 30 days to add their newborn to the insurance policy. It is the parents' responsibility to verify that coverage is obtained. If the child is not added to the policy in the newborn time frame, all costs incurred during that time will become the responsibility of the parents.

LATE ARRIVALS AND NO SHOWS

We ask that you call us if you are running late for an appointment. Anyone who shows up 15 minutes after their appointment time will be offered the next available appointment, if any are available. If no appointments are available, you will be asked to reschedule. Each family that acquires three no show/missed appointments will be charged a \$50 fee.

INSURANCE

We accept most commercial insurance plans, however, all insurance policies are different. It is the responsibility of the policy holder to know what is or is not covered and/or required by insurance.

PAYMENTS AND DEDUCTIBLES

All co-pays and deductibles will be collected at the time of visit BEFORE seeing the doctor. We will charge \$75 at the time of visit for any deductible policy that has not been met. If someone else is bringing your child to their appointment, please make sure they are prepared to pay this fee.

CREDIT CARD ON FILE

We will require a credit card to be kept on file for all patients. This card will be processed for any missed/no show fees that are acquired. It can also be used for co-pays, deductibles, and balances. An agreement form must be signed stating how and when the card will be charged.

CUSTODIAL ARRANGEMENTS AND FAMILY DISPUTES

The Pediatric Place will not get involved in any custodial or family disputes. It is solely the responsibility of the parents/custodians to discuss any disputes about medical treatment or financial concerns amongst themselves. Payment will be collected from the person bringing the patient to the appointment and a receipt can be provided for reimbursement outside of our office. We will not be a go between for parents that are not able to discuss their child's care or financial responsibilities with each other.